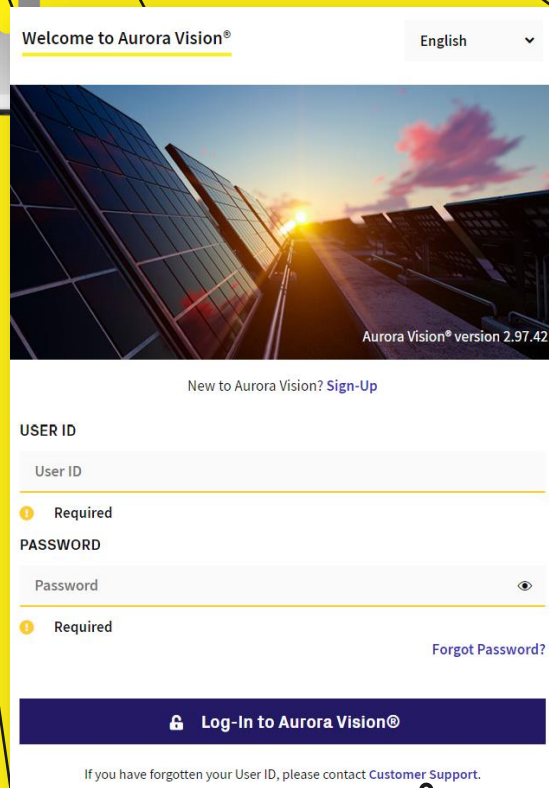
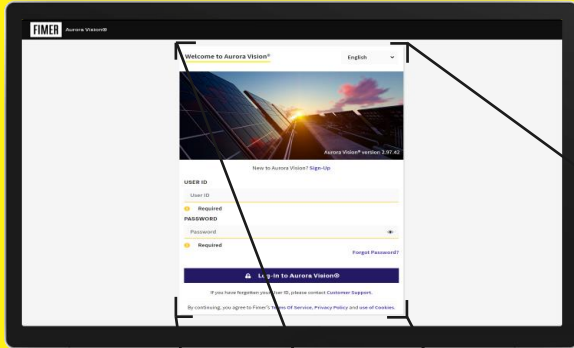


# Administrator

## How to obtain the privilege role



An Aurora Vision account with Administrator privilege role, can only be obtained by sending an official request to FIMER Customer Support and explicitly asking that you want to administer a fleet of solar plants with your own portfolio.



## Contact Customer Support

On the Aurora Vision Log-In page, click on the Customer Support link in order to be redirected to the dedicated page. Alternatively, scan the QR-Code that you find here on the right side.



## Already have an Aurora Vision account?

If you already Signed-Up on Aurora Vision, whether you have already registered your first plant or not, you must still contact FIMER Customer Support to obtain an account with an Administrator privilege role.